

REPORT OF OVERVIEW AND SCRUTINY COMMITTEE

This report summarises the business considered at the meeting of the Overview and Scrutiny Committee held on 6 July 2017, the Overview and Scrutiny Performance Panel held on 22 June 2017, and includes an update on the task group reviews.

OVERVIEW AND SCRUTINY COMMITTEE - THURSDAY, 6 JULY 2017

Final report of the Rollout of Superfast Broadband Task Group

The Committee received the final report of the Overview and Scrutiny Task Group which reviewed the Rollout of Superfast Broadband. Issues relating to Superfast Broadband had been raised by residents over a number of years and the topic had been identified as a potential task group review on the Overview and Scrutiny Committee Work Programme for some time. The Task Group, which met twice in March and April, interviewed officers from the Council and representatives from Lancashire Superfast Broadband.

Through the review, the Task Group –

- was able to gain an understanding of how areas were prioritised and the timescale for completion on the rollout.
- was informed of other initiatives that Lancashire County Council were exploring for those residents who would not qualify for superfast broadband.

At the conclusion of the review the Task Group made a number of recommendations based on the evidence presented to them and in line with the Council's Digital Strategy.

The Executive Cabinet will consider the final report at its meeting on 3 August 2017.

CCTV Provision and Infrastructure Task Group – Third monitoring report

The Committee received a third monitoring report at the request of the Overview and Scrutiny Performance Panel on 22 June 2017 that provided information on the progress made in regards to the recommendations of the CCTV Provision and Infrastructure Task Group review which took place in 2014.

Key issues highlighted in the report included -

- Technology Solutions being awarded the contract for the delivery and installation of the scheme. The company subsequently delivered a three year replacement programme within 18 months.
- The last project review at the end of March 2017 indicated that the project was on time and within budget.
- Further snagging work had to be undertaken on 5 cameras spread throughout the borough. It was expected that this work would be completed by 31 August 2017.
- Three additional cameras had been identified as being required (two on Steeley Lane as part of the regeneration on this area and one at Tatton Community Centre due to repeated anti-social reports to the authority and police). Members would consider a business proposal for these additions be delivered under one additional scheme of work.

It was noted that the police had provided positive feedback on the quality of the pictures which had helped in the detection of crime and subsequent prosecutions.

The CCTV policy was expected to be updated in January 2018, and published on the Council's website.

Overview and Scrutiny Work Programme for 2017/18, including task group updates

The Committee agreed a work programme for the year which including the work of the Performance Panel and task groups.

The first task group of the year would review the Council's Leisure Contract. A Task Group had been established with Councillor Alistair Morwood (Chair), Councillors Charlie Bromilow, Doreen Dickinson, June Molyneaux, Mick Muncaster and Debra Platt.

Further areas of scrutiny were agreed as

- Communications
- Chorley Integrated Community Wellbeing Services
- The Council's Digital Strategy
- Market Walk

OVERVIEW AND SCUTINY PERFORMANCE PANEL – THURSDAY, 22 JUNE 2017

Performance Focus: Early Intervention and Support

The Chair of the Performance Panel welcomed Councillor Beverley Murray, Executive Member (Early Intervention) and Jamie Carson, Director (Early Intervention and Support) to the meeting.

Key areas of discussion included -

Volunteering - although the number of new volunteers recruited and the number of groups signed up to Chorley Time Credits were off target, the Performance Panel was reassured that there was no need for concern as the majority of existing groups and volunteers had already been signed up to Chorley Time Credits.

The number of hours earned through volunteering increased by 47%. It was considered that this was reflective of the success of the Time Credits earn and spend model with new incentives, the aim of which was to encourage volunteers to contribute their time. The next step was to encourage groups to extend the services they provide, with support from the Council, to encourage new volunteers.

Neighbourhoods - in 2016/17, twenty-two preferred projects were completed within the 8 neighbourhood areas, and delivered in partnership with local communities and key partners.

In 2017/18, 24 new neighbourhood preferred projects had been proposed. The majority of these projects were based on environmental improvements. However, it was suggested that neighbourhood areas should also consider initiatives/projects which would improve the health and wellbeing of residents.

Due to the success of the initiative, it had been noted that the predicted costs to the Council for preferred projects had become greater overall as more ambitious projects had been put forward. It was therefore important that other funding sources were considered to either match fund, or pay for projects in their entirety with the Council taking a more supportive role.

Integrated Community Wellbeing - The Performance Panel received a progress update on the Integrated Community Wellbeing Service which was established in April 2017 which was being developed over three phases:

1. Enabling
2. Transformation

3. Evaluation

The enabling phase had now largely been completed and involved the refurbishment of two floors of the Union Street offices. The move was successful and approximately 120 Lancashire Care staff were now co-located with 50 Chorley Council staff. All staff were working to the Council's WorkSmart principles including paperless office spaces, and a directory of services had been created to help give teams an understanding of the various services within Integrated Community Wellbeing.

Phase 2 had already commenced with the focus being on transforming and integrating the service. This involved further internal communications and staff engagement as well as integration work-streams to improve delivery and reduce duplication across both Chorley Council and LCFT services through streamlining the process improvement. Phase 2 would also develop new ways of working based on learning from the work of the Chorley Public Service Reform Partnership.

Organisational Plan Review 2016/17 and Business Planning 2017/18

It was reported that the approach to business planning for 2017/18 had changed resulting in the development of service level business plans for each service/team rather than a single organisational plan. This approach had been introduced to establish a consistent process for business planning across the organisation with a focus on strategic priorities and the organisation's transformation including future business models. This new process looked to strengthen staff engagement with the business planning process and increase awareness of service level risk and equality considerations.

OVERVIEW AND SCRUTINY TASK GROUP – COUNCIL'S LEISURE CONTRACT

Active Nation was contracted to delivering the management of All Seasons Leisure Centre, Clayton Green Sport Centre and Brinscall Swimming Pool. However, the contract is due to expire in 2020, and it was agreed that a Task Group be formed to consider the current performance; and alternative leisure models available.

The Task Group, which has met twice, consists of six members from across the two main political parties, chaired by Councillor Alistair Morwood. The Task Group's objectives are to:

- understand the current contract and performance of the leisure centre contract with Active Nation.
- understand the broad range of leisure services model options that could be delivered, and consider the best model for Chorley.
- Consider broadening the aims of the leisure services model with a view to incorporating a package of health and wellbeing initiatives for users to access.

The desired outcome of the Task Group is to submit a list of leisure service models available, and propose the preferred model with any recommendations for key consideration to the Executive Cabinet later in the year.

Recommendation: To note the report

**COUNCILLOR JOHN WALKER
CHAIR OF THE OVERVIEW AND SCRUTINY COMMITTEE**